

North East Local Health Integration Network Decision-Making Framework

The NE LHIN uses the following decision-making framework to guide its evaluation of proposals for new programs and initiatives, changes to existing programs, and integration proposals.

All decisions are viewed in the context of the NE LHIN's Mission, Vision and Values:

Mission: To advance the integration of health care services across Northeastern Ontario by engaging our local communities.

Vision: Quality health care, when you need it.

Values	Behaviours
Listen	Our intention: You will be heard.
Integrity	Responsible and accountable for living our values.
Proactive	Anticipate needs & opportunities and act appropriately.
Equity	Opportunity for health & wellness for all.
Serve	Include NE Ontario geographic, cultural, demographic, and linguistic health & wellness needs in all activities.

<i>Criteria</i>	<i>Measures</i>
Accessible	People should be able to get the right care at the right time in the right setting by the right healthcare provider.
Effective	People should receive care that works and is based on the best available scientific information.
Safe	People should not be harmed by an accident or mistakes when they receive care.
Patient-Centered	Healthcare providers should offer services in an way that is sensitive to an individual's needs and preferences.
Equitable	People should get the same quality of care regardless of who they are and where they live.
Efficient	The health system should continually look for ways to reduce waste, including waste supplies, equipment, time, ideas and information.
Appropriately Resourced	The health system should have enough qualified providers, funding, information equipment, supplies and facilities to look after people's health needs.
Integrated	All parts of the health system should be organized, connected and work with one another to provide high-quality care.
Focused on Population Health	The health system should work to prevent sickness and improve the health of the people of Ontario.

*Indicators as per Quality Improvement Guide of the Ontario Health Quality Council.

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