

North East LHIN Board Highlights

Meeting of January 10, 2018



Ron Farrell -
Board Chair



Kate Fyfe -
Interim CEO

Our Meeting Opener and Patient Story

The North East LHIN Board of Directors met by teleconference on January 10th – taking the meeting from their nearest LHIN office, including North Bay (the head office), Sudbury, Timmins, Sault Ste. Marie and Manitoulin Island. The meeting opened with a patient story about Alan Elliott, the co-chair of the North East LHIN's Patient and Family Advisory Committee. The Laird Township resident has made it his mission to take the time to talk to people and gather research into health and wellness.

As part of *Change Day Ontario*, Alan pledged to continue with his commitment he made to celebrate Canada's 150th anniversary. Through his volunteer work, Alan donated 150 items – such as clothing, cooking utensils, and small household goods – to people in need. He quickly met his target but kept going, by his estimation he has now donated more than twice his initial goal. Alan continues to be an advocate for vulnerable people and assists in whatever way he can. He plans to use his role on the NE LHIN PFAC as part of this advocacy to raise the awareness of what vulnerable people need and to help develop solutions for their health and wellness.

Presentation by the Réseau du mieux-être francophone du Nord de l'Ontario (RMFNO)

Diane Quintas, Executive Director of the RMFNO, opened her presentation highlighting the importance of providing French Language Services with the story of a Francophone patient named Sylvain. After an infection to a cut in his leg, Sylvain went to the hospital for treatment, where he mistakenly signed a form resulting in his leg being amputated because he couldn't understand the English speaking surgeon at the hospital. She presented on the RMFNO's mandate as well as their joint Work Plan with the North East LHIN and North West LHIN to implement a new French Language Services (FLS) Reporting Tool and undertake a needs study of Long Term Care Homes in Northeastern Ontario. Updates from the work plan are broken into three priority areas.

Presentation by Sault Area Hospital (SAH) – Level III Withdrawal Management Proposal

Ron Gagnon, CEO and President of SAH, presented on the creation of a Level III Withdrawal Management, which would be the first of its kind in Northeastern Ontario to replace its current Level I facility. Withdrawal Management Services is currently housed in a 100 year old building and is lacking the space to accommodate the sub-region's growing number of people with addictions. The proposed facility would expand the number of beds from 16 to 33, with four set aside for youth and collocate existing and new services including day/evening treatment programs and harm reduction. The proposed build would require approximately \$11 million in capital and \$6 million a year to operate. NE LHIN Interim CEO Kate Fyfe and Board Chair Ron Farrell thanked Ron for his presentation and added that more system level consultations would need to take place including discussions with Mental Health and Addiction tables and staff, before bringing back a recommendation to the Board.

Board Directors



Denis Bérubé



John Febraro



Kim T. Morris



Toni Nanne-Little



Mark Palumbo



Anne Stewart



Betty Stone



Petra Wall

Interim CEO Kate Fyfe's Report

Kate reported on many items including:

- Work is progressing on the **One Initiative**, involving all 24 hospitals working towards a single electronic medical record, including the development of a Regional team of resources to support Wave implementation involving Sault Area Hospital, North Bay Regional Health Centre, West Parry Sound Health Centre.
- The work of the **NE LHIN's Patient and Family Advisory Committee (PFAC) is surging ahead**. Mary Murphy-Foran, of Elliot Lake, and Alan Elliott, from Laird, have been named Co-Chairs and six members are now involved in NE LHIN work.
- **A Northern Equity Strategy**, involving a partnership involving the NE LHIN, the NW LHIN, Health Quality Ontario, and the region's public health units will be released in February.
- Richard Joly, VP of Home and Community Care, has been elected as the Ontario representative on the Board of Directors of the Canadian Home Care Association.
- The online **Indigenous Cultural Safety** training through the Southwest Ontario Aboriginal Health Access Centre is rapidly growing. The NE LHIN has purchased **87 seats**. A **Communications and Engagement Strategy** has been developed to help Northerners stay informed on our transformational work to implement Patient's First and to leverage governance and operational engagements. A series of **engagements** centred around our Communities of Care will run from February to April. These engagements will also be used to build towards our next **Integrated Health Service Plan (IHSP)** and validate our priorities for the next three years.

Report from the Board Chair Ron Farrell

Ron had more than a dozen additional meetings and engagements, outside of his regular Board and committee meetings. Weekly debriefs with Kate continue each Friday and he has met several times with the new CEO Jeremy Stevenson to begin orientation. Since his last report, Ron reported that he and the **Executive Compensation Task Group** met six times to complete their work and has now suspended further activity pending comments from the Ministry at which time meetings will resume as required.

New Long-Term Care Home Service Accountability Agreements (L-SAA) and Multi-Sector Service Accountability Agreement (M-SAA) Templates

The Board passed motions to approve new L-SAA templates and MSAA templates with revisions resulting from Pan-LHIN work groups.

Sun-setting of Health Professionals Advisory Committee (HPAC):

The NE LHIN Board passed a resolution to sunset its HPAC planning table. The Board thanked its members for their service. NE LHIN staff will engage members to participate on local and sub-region planning tables. HPAC was one of the first cross-sector committees established when LHINs were started and was mandated through the legislation at the time, the *Local Health System Integration Act (LHSIA), 2006*. However, it was not included as mandatory in the *Patients First Act, 2016*. The NE LHIN's HPAC was created at a time when the NE LHIN had few, if any standing committees, however it is estimated that the NE LHIN currently either leads or participates in more than 120 committees that represent the full range of the health care system.

Stocktake - The Ministry LHIN Accountability Agreement (MLAA) Quarterly Update

The Board quickly reviewed the Stocktake report on the NE LHIN's MLAA performance indicators, deferring a deeper dive to be undertaken at its Patient Services and Quality Committee meeting on February 6th. Kate pointed to the work of the NE LHIN and its Patient Flow Lead Elaine Burr with the Health Sciences North as being a real testament to the collaborative governance approach. By working together the teams have been able to improve patient flow at HSN hospital and reduce the number of alternate level of care patients by about 20 patients compared to last year at this time.

A couple highlights for the NE LHIN MLAA Indicators:

- Access to home and community care shows few patients not receiving care within targets and overall wait time, though not at target, has improved markedly.
- ED length of stay performance is good against targets and performance improvement linked to improved patient flow amid very high hospital occupancy.
- Joint replacement surgery is generally timely with improvement to target within capacity and attention to data quality.

Pre Capital Submission – CT Scanner Renovation at West Nipissing General Hospital

The NE LHIN Board of Directors reviewed and passed a motion to support the West Nipissing General Hospital's Pre-Capital Submission to the MOHLTC to renovate a space to accommodate a new scanner, noting the scanner will improve patient care and is tied in the NE LHIN's stroke strategy. The hospital is not looking for financial support, but for the renovation to go head it needs Ministry permission. The renovation will include adding lead lined walls, lead line coverings for the one window, changing the door to a lead lined door, special paint on walls and special flooring associated with radiation specifications. Last September, the NE LHIN Board of Directors reviewed and supported the CT scanner proposal from WNGH be submitted to the MOHLTC for approval.

Update on Proposed Francophone Community Health Centre in Timmins

The NE LHIN Board passed a resolution to support and submit to the Ministry of Health and Long Term Care (MOHLTC) a business case outlining the operational and capital budget requirements, as well as a governance structure, for a proposed Francophone Community Health Centre in Timmins.

The NE LHIN will now forward the planning documents to the MOHLTC for its review and funding consideration. The NE LHIN Board of Directors thanks the Timmins Primary Care Planning Collaborative for its hard work over the past year in developing this business case as well as their work reviewing and advancing the recommendations of the report, *Examen des services de soins primaires destinés aux francophones de Timmins*, focussed on improving the provision of primary care services for Francophones in the area.

Thanks to a grant of \$100,000 from the MOHLTC, an Ottawa based company, PGF Consultants, was retained to help assist the Collaborative in preparing a business case capital, clinical, and operational requirements associated with the development of an innovative community health centre (CHC) model, as well as a strategy to support the recruitment and establishment of a founding governance structure.

Two Board Directors excused themselves from participating in the discussion due to conflict of interest – Denis Berube as Chair of the Timmins Primary Care Planning Collaborative, and Kim Morris, as Dean of College Boreal's Health Sciences department.

The Board meets next on February 7th.

Note:

- The public is welcome to listen in or attend the North East LHIN's Board meetings. To obtain the teleconference number or find out the location of the next meeting (meetings are held in communities throughout the region) go to:
www.nelhin.on.ca/boardandgovernance/meetings