

## North East LHIN Board Highlights

Meeting of November 8, 2017

### Board Directors



Ron Farrell -  
Board Chair



Kate Fyfe -  
Interim CEO

### Our Meeting Opener and Patient Story

The North East LHIN Board of Directors meeting of November 8 was held in Sault Ste. Marie. It opened with a patient story about a family whose adoptive child has profound special needs and is medically fragile with significant behavioural challenges requiring 24-hour care.

This summer, the family made a request to a North East LHIN Care Coordinator to have Self Directed Funding so their child can have access to further options to care. Following weeks of collaborative work between the LHIN and the family, this model of care will begin for this family shortly.

The story demonstrates the need to listen to families' thoughts and concerns, as well as to tailor their care plans to meet their needs as much as possible.



Denis Bérubé



John Febraro



Kim T. Morris



Toni Nanne-Little



Mark Palumbo



Anne Stewart



Betty Stone



Petra Wall

### Creating a more Integrated System of Coordinated Care for Sudbury East

The North East LHIN Board of Directors supported two separate voluntary integrations by three organizations in Sudbury East that will improve access and enhance coordination of care for residents in the area.

The three organizations – the Sudbury East Community Health Centre (CHC), Sudbury East Seniors Support and the French River Nurse Practitioner-Led Clinic - approached the LHIN about integrating together. Both the Seniors Support organization and the Nurse Practitioner Led-Clinic have voluntarily decided to integrate with the CHC.

“By allowing or ‘not stopping’ these two voluntary integrations to take place, we are creating a more coordinated system of care for residents of Sudbury East - bringing together primary care with home and community care - and making it easier for residents to access services,” explained Kate Fyfe, Interim CEO of the North East LHIN..

North East LHIN Board Directors heard that the two separate integrations would provide many benefits to residents of the area. “With increased access to services and care coordination, the benefits these integrations will leverage for residents of Sudbury East are very patient-centered,” said North East LHIN Chair Ron Farrell.

## **Update on Opioid Strategy**

The North East LHIN has put together a Regional Opioid Strategy that includes the establishment of Rapid Access Addictions Medicine (RAAM) Clinics in each of our five sub-regions that will maximize the OTN platform and provide support to the sub-region communities.

The strategy was presented to the NE LHIN Mental Health and Advisory Council, our Primary Care Leads, and Sub-Region Officers. The Officers engaged with their respective providers and identified Transfer Payment Agencies and began establishing sub-region Opioid Task Forces. Each sub-region is expected to develop an implementation plan by December 15, 2017 with full implementation of the strategy expected prior to March 31, 2018.

## **Update on Hospital Information System (HIS) - One Initiative**

The “ONE” initiative (a.k.a. One Person. One Record. One System) is about improving quality of care and improving the ease of delivering that care. One electronic medical record is our ultimate goal for patients in the North East. As our North East hospitals undertake hospital information system renewal, the LHIN has an incredible opportunity to establish a true North East hospital electronic health record.

Hospitals in the North East are at different stages of upgrading their current Hospital Information Systems (HIS) and are looking to support population health planning, enhance clinician adoption, support patient health strategies, and align with eHealth 2.0, Health Links, and HIS Renewal strategy. The HIS Renewal Advisory Panel have put forward recommendations for hospitals within a LHIN region to move together in “HIS clusters” and work in partnership with their respective LHINs.

This project aims to have our Northeastern clinicians work together to determine best practices for looking after patients through clinical processes and documentation which will be standardized for use across the NE region where and when it makes sense.

## **Update on LHIN Responsibilities Regarding French Language Services**

The LHINs, in their role as a crown agencies, local health system planners and service providers are accountable for ensuring access to French language health services (FLS) in their geographic areas. The FLS Leads support the LHINs in meeting their obligations with respect to FLS and work collaboratively as part of a provincial network to develop common strategies and tools.

## **Support for FLS Designation Request**

Previously, the North East CCAC was designated under the FLS Act, which now falls under the LHIN’s FLS obligations. Services provided in French by all legacy CCACs must be maintained and/or improved. They must also integrate the concepts of active offer.

The Réseau du mieux être francophone du Nord de l’Ontario requested the North East LHIN support their request for full designation under the French Language Services (FLS) Act.

The North East LHIN Board of Directors passed a motion to support Réseau du mieux-être francophone du Nord de l’Ontario’s request for full designation under the French Language Services Act as described in its revised Designation Plan dated October 2, 2017.

## Update on Proposed Francophone Community Health Centre in Timmins

Board Director Denis Bérubé, provided an update on the Proposed Francophone Community Health Centre in Timmins.

In September 2016, the NE LHIN Board directed staff to establish a Collaborative Committee to help review and advance the 15 recommendations of a report entitled, *Examen des services de soins primaires destinés aux francophones de Timmins* - a report focussed on improving primary care services for Francophones in the area. Among the recommendations was the establishment of a Francophone Community Health Centre in Timmins. The full report can be read [here](#).

In March of this year, following a public call for members, the NE LHIN held the first meeting of the Collaborative Committee. The Collaborate Committee acts in an advisory capacity to the NE LHIN Board of Directors.

To support this work, the Ministry of Health and Long-Term Care (MOHLTC) provided the NE LHIN with a planning grant of \$100,000 in 2017/18. The grant was intended to ensure that the NE LHIN had access to the resources required to assist the timely development of a business case to support the creation of a Francophone Community Health Centre.

The business case will be tabled with the NE LHIN Board in January 2018 and then forwarded to the MOHLTC for their review and consideration. It will articulate the operational and capital requirements and proposed governance structure for a Francophone Community Health Centre in Timmins.

## Mental Health and Dementia Announcement

The Board paused their meeting to make a public announcement about supporting people living with mental health and dementia in Sault Ste. Marie and Algoma of close to \$200,000, including: \$108,000 to the Alzheimer's Society of Sault Ste. Marie and Algoma to support several programs and \$90,000 to the Hornepayne Community Hospital (through a partnership with Hearst-Kapuskasing-Smooth Rock Falls Counselling Services) to support mental health counselling in Hornepayne and area.

Guests at the announcement also heard from Terry Caporossi, Executive Director of the Alzheimer's Society of Sault Ste. Marie and Algoma, who spoke of his organization's work and the value of their partnership with the LHIN. Rina Clark, a member of the LHIN's newly-established Patient and Family Advisory Committee, spoke of her own experiences as a caregiver since her husband David was diagnosed with Alzheimer's in 2004. She stressed how important it is for providers to work together to put the needs of patients first, and expressed how she is looking forward to using her voice and sharing her insights as a member of the NE LHIN's PFAC.



Rina Clark, NE LHIN Patient Advisor

**The Board meets next on January 10<sup>th</sup> by teleconference.**