

Hospital Innovation Alive and Well in the North East LHIN

North Bay Regional Completes Second Year of Healthcare Leadership Volunteer Program

July 7, 2016 – Providing quality health care today and offering leadership skills to the health care professionals of tomorrow go hand in hand.

Hats off to North Bay Regional Health Centre (NBRHC) for a unique program that provides opportunity to our region's youth, while helping the hospital meet the complex demands of delivering quality care and ensuring efficient and sustainable operations.

The hospital recently celebrated the completion of its second annual Healthcare Leadership Volunteer program. This innovative program provides an opportunity for undergraduate volunteers to work with local healthcare leaders on projects that drive quality improvement in the areas of patient experience and/or process improvement.



NBRHC leadership presents Healthcare Leadership volunteers with certificates of program completion. Left to right: NBRHC Chief of Staff Dr. Donald Fung, Students - Quinn Heinrich, Mikell Blain-Rogers, Brendan Charles, Lucas Oyeniran, Justin Haslehurst & NBRHC President and CEO Paul Heinrich.

“Efforts like this to strengthen the sustainability of our health care system so that it’s here for all of us today and tomorrow is a priority of the North East LHIN,” says Louise Paquette, CEO, NE LHIN. “We respect our partners’ home-grown initiatives to improve the health and well-being of fellow Northerners while enhancing the region’s health human resources.”

The program is a partnership between NBRHC’s Medical Affairs and Volunteer Department. The volunteers are paired with both mentors and quality advisors to participate in an eight-week program. Volunteers subsequently present their findings to managers, physicians and senior leaders at the Health Centre.

“This unique program allows volunteers to work on real-world projects that support quality patient care and gain first-hand experience in a healthcare organization,” says Dr. Donald Fung, Chief of Staff, NBRHC. “Our hope is that this program encourages these individuals to eventually return to our community as health care professionals.”

This year’s projects included:

- Understanding the Palliative Care Experience
- Acute Surgical Service: Communication and Evaluation Tool
- Evaluation of Medical Leadership Model

- Resource Instruction Guide for Surgical Procedures
- Mental Health Leave of Absence (LOA)

FACTS:

- There are 25 hospitals in Northeastern Ontario – four large, seventeen small, three medium and one complex continuing care centre in Sudbury.
- Within the LHIN's Nipissing-Temiskaming planning area, there are six hospitals: Englehart and District Hospital, Kirkland District Hospital, Mattawa Hospital, NBRHC, Temiskaming Hospital and West Nipissing General Hospital.
- Every year, the NE LHIN provides \$1.4 billion in front-line health care (of which 68% flows to hospitals) for the 565,000 people living in Northeastern Ontario.

-30-

For more information, please contact Kathleen Bain, Communications Officer, NE LHIN, at kathleen.bain@lhins.on.ca or 705-840-2340.