

Increasing access to care for Francophones through French language services



With the NE LHIN and other partners, North Bay Regional Health Centre celebrated receiving partial designation as a provider of French Language Services under the French Language Service Act through speeches and raising of the Franco-Ontarian flag. Raising the flag were (from left to right): **Anne Proulx-Séguin**, Planning and Community Engagement Officer for Sudbury Nipissing, Réseau du mieux-être francophone du Nord de l'Ontario; **Michael Lowe**, Chair, NBRHC Board of Directors; **Helene Philbin-Wilkinson**, Director of Mental Health & the Law, NBRHC; **Lou Gagné**, NBRHC Patient/Family Representative; **Francois Roberge**, NBRHC Board of Directors; **Lise Anne Boissonneault**, Outreach and French Language Services Officer, North East LHIN; **Paul Heinrich**, NBRHC President & CEO.

The NE LHIN region is home to one of Ontario's largest populations of Francophones, making up about 23% of the North East population.

Improving access, coordination and sustainability of health services in French for Francophones in the North East, helps the LHIN to attain its goals of ensuring quality care and improving the patient experience.