

## CEO Blog

### **ONE Project – Leadership and Technology Are Transforming Patient Care in Northeastern Ontario**

April 17, 2018 - Leadership is often thought of as a quality belonging to individuals. However, some of the most successful examples of leadership are those shown by teams, individual organizations and collections of organizations.

We have a shining star example of collective leadership happening in our North East LHIN region. It's called ONE Initiative and it has enormous positive benefits on patient care.

ONE is a joint project involving the North East LHIN and 24 hospitals across our region. The project vision is a "one person, one record, one system" approach that will use common technology, an integrated electronic medical record system, and clinical standards based on hospital best practices.

This year, ONE is starting its first wave of transforming patient care, beginning with the creation of a new Health Information System at North Bay Regional Health Centre, Sault Area Hospital, and West Parry Sound Health Centre.

When ONE is fully implemented, patients and care providers will benefit from a world-class system, as Northeastern hospitals become one of only a few regional health care networks to use a single Health Information System.

ONE is much more than a technology project. What makes it such a powerful initiative is that it is ultimately about transforming the delivery of hospital care. It's about reducing harm and increasing positive health outcomes for patients. It's about improving and saving lives.

ONE will help make delivering quality care more seamless. It supports improvements in patient care and safety by linking regulated health care professionals with up-to-date patient information.

Patients everywhere will benefit from access to consistent, high-quality care. And with one record per person, they won't have to repeatedly tell their story or undergo duplicate tests and procedures.



*From left to right: Jeremy Stevenson, North East LHIN CEO and Gary Sims, Executive Sponsor to the ONE Initiative (also President and CEO of Blanche River Partnership – an integration of Englehart and Kirkland Lake hospitals).*

ONE is a major change and progress would not be possible without significant ongoing investments and efforts from Northeastern Ontario hospitals. I commend the leadership of our hospitals for their support and cooperation.

Although the 24 hospitals in our LHIN will be implementing ONE at different times, it is the on-going collaborative work towards a common vision that will make the project a success.

As witness every day, digital health has the power to help us better track, manage, and improve our and our families' health. It helps us live better and more productive lives.

It's exciting that the North East LHIN and our hospital partners are leading the way in embracing the full potential of digital health. We have come together to help build a better system for Northerners and to contribute to a larger provincial collaborative with the vision of "one patient, one record" becoming a reality across the province.

Together, we are embarking on a journey that will lead to better outcomes with respect to the prevention, prediction, management, and diagnosis of disease.

Thank you, Merci, Miigwetch.

Jeremy Stevenson