

Providing Quality Mental Health and Addictions Services to Francophones

Two health service providers in the North East, who have been designated under the French Language Services Act to offer French Language services (FLS) which are equivalent in quality and availability to services offered in English, have been recognized for being in compliance with their FLS designation.

November 13, the NE LHIN and the Réseau du mieux-être francophone du Nord de l'Ontario presented Minto Counselling Centre and North Cochrane Addiction Services with a certificate of compliance. Both are in compliance with all of the requirements (34 elements) of the FLS designation under the *French Language Services Act*.

Under the Office of Francophone Affairs' evaluation process, designated agencies under the French Language Services Act are evaluated every three years to confirm compliance with the Act. A committee, comprised of staff from the NE LHIN and staff from the Réseau review the reports and either make recommendations for improvement or issue a statement of compliance to health service providers.



(From left to right) Jérémy Stevenson, CEO, North East LHIN; Micheline Gagnon, ED, Minto Counselling Centre; Johanne Labonté, French Language Services Lead, NE LHIN; Sylvie Sylvestre, Community Engagement and Planning Officer, Réseau du mieux être francophone du Nord de l'Ontario



(From left to right) Denis Bérubé, Board Member, NE LHIN; Jérémy Stevenson, CEO, North East LHIN; Johanne Labonté, French Language Services Lead; Marielle Cousineau, ED, North Cochrane Addiction Services; Sylvie Sylvestre, Community Engagement and Planning Officer, Réseau du mieux être francophone du Nord de l'Ontario