

Regional Personal Support Worker (PSW) Training Conference Supports Improved Client Care in the North East LHIN

March 30, 2017-- More than 100 personal support workers (PSWs) from across the North East Local Health Integration Network (NE LHIN) are in North Bay this week for a three-day training conference.

Organized by the NE LHIN's Home and Community Care (HCC) Regional Network, this free conference covers a range of topics including scope of practice, steps to good client documentation, professionalism and personal leadership, supporting clients with depression, helping clients at the end of their lives, and cultural competency training.

Personal support workers help seniors remain living independently in their own home. Some services include assistance with personal care and activities of daily living like shopping, meal planning, and preparation.

"Our PSWs are making a huge difference in the lives of our clients. Clients continue to live independently in their own homes because of the outstanding work our PSWs do every day," said Marie Leon, Chair of the HCC Regional Network and Executive Director of ICAN/ Independence Centre and Network.

In addition to the training, participants will discuss what learning opportunities are needed over the coming years and how to develop the PSW workforce in the NE LHIN. More PSWs are needed to meet the needs of clients living at home in community or in a long-term care home throughout the region.

"The career that the PSW's have chosen is one that they should be proud of. They are an integral part of the transformation of the health care system," said Alice Radley, Health Human Resource Committee Chair and Executive Director of PHARA, also supported by the NE LHIN.

For more information: Contact Lara Bradley, North East LHIN Communications Officer, at 705-674-1492 or lara.bradley@lhins.on.ca



Marie Leon, Chair of the HCC Regional Network and Executive Director of ICAN/ Independence Centre and Network (left), and Alice Radley, Health Human Resource Committee Chair and Executive Director of PHARA.