

## HEALTH SYSTEM INDICATOR STEERING COMMITTEE

### Communiqué #1

April 2010

### INTRODUCTION

This communiqué is the first in a series to be distributed to health system partners including Health Service Providers, Ministry of Health and Long-Term Care, Ontario Health Quality Council, CIHI, ICES, and Local Health Integration Networks regarding progress and outcomes from the LHINs' Health System Indicator Steering Committee (HSISC).

### HEALTH SYSTEM INDICATOR STEERING COMMITTEE

The creation and launch of the HSISC is an important step towards developing a coordinated, system-based approach to indicator development, maintenance and monitoring. Under the HSISC, all LHIN indicator activities will be consolidated.

Establishing relevant performance measures is a crucial enabler for evidence based decision making, accountability, and delivering high standards of care. Broad representation on the HSISC leverages existing performance management expertise and allows for a comprehensive, system focus for indicator development and maintenance.

The mandate of the HSISC is to:

- Establish and oversee the work of LHIN initiated indicator efforts;
- Guide the development of system based indicators for all service accountability agreements and other LHIN initiatives as appropriate;
- Support a consistent approach to indicator activities, including establishing targets and corridors; and
- Liaise with and contribute to other provincial efforts to develop and implement indicators to advance the system by measuring performance improvements.

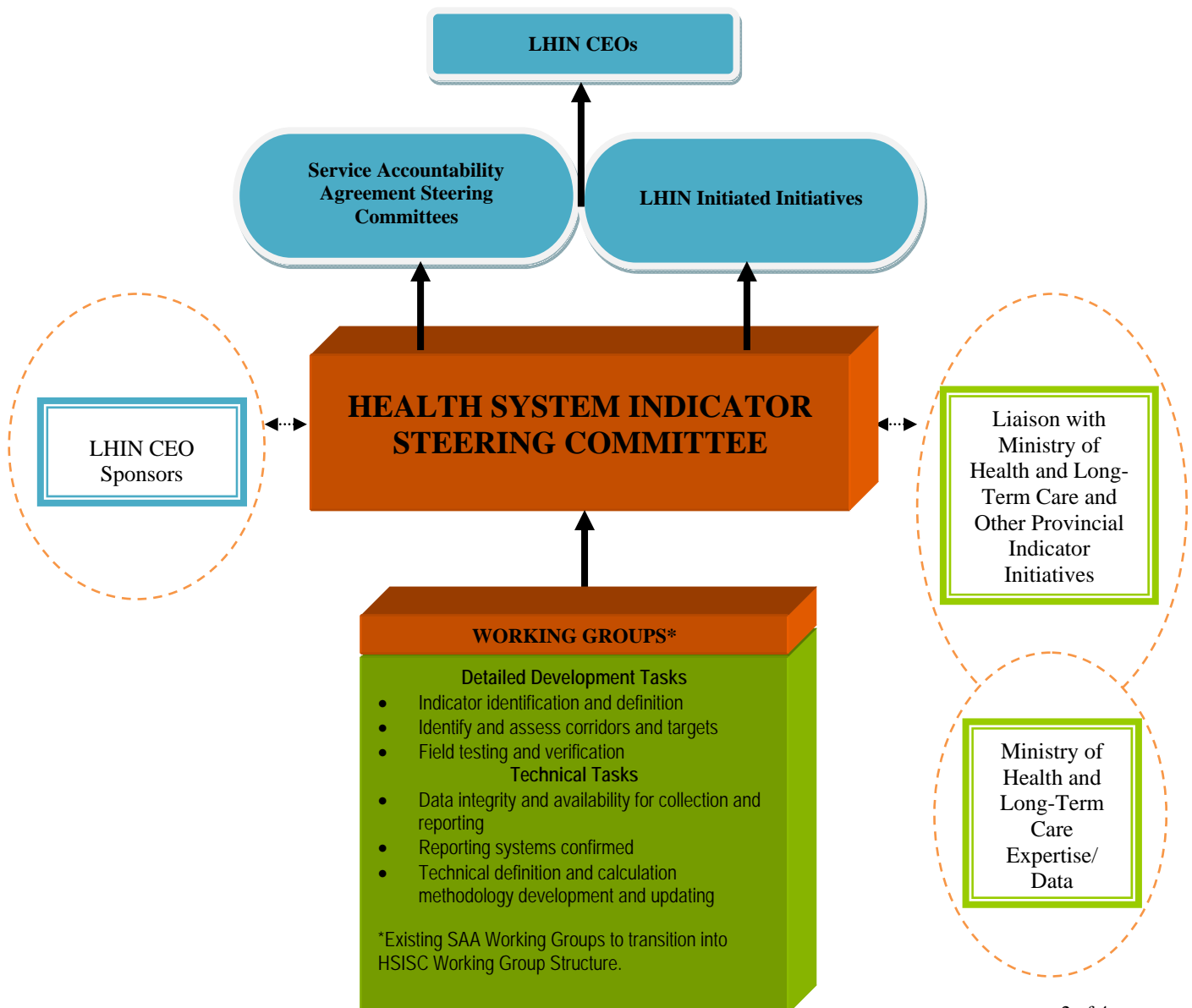
This is an exciting initiative as health partner's work together to achieve accountability, transparency, and a high quality health system. Continuous monitoring and evaluation of health system performance will be used to "measure" the impact of health services against system goals and objectives.

1 of 4

## BENEFIT FOR HEALTH SERVICE PROVIDERS AND THE BROADER HEALTH CARE COMMUNITY

The creation of the HSISC brings health system partners together to create awareness and alignment in our collective pursuit to establish a coordinated, system-based approach to indicator identification, development, maintenance and reporting. The HSISC will focus on identifying and developing health system indicators. Given this is a LHIN initiated approach, primary efforts will be focused on indicators in the service accountability agreements between LHINs and health service providers. The focus will then broaden to include other LHIN initiatives as appropriate. The HSISC will rely on health service providers to help identify, develop and implement indicators through engagement and participation in the working group structures. The goal is to implement indicators that will enable system partners to measure and understand the achievement of milestones and outcomes in establishing a more coordinated, system-based approach to care.

## HSISC STRUCTURE AND ALIGNMENT



## HSISC MEMBERSHIP

The HSISC is being formed with membership from across partners that have a role at the provincial level to identify, develop, maintain and report on health system indicators. The working group structure will broaden the reach and involve health service providers and other partners.

Member	Title	Organization
Mark Brintnell (Chair)	Senior Director, Performance, Contract and Accountability	South West LHIN
Sten Ardal	Director	Health Analytics Branch, Ministry of Health and Long-Term Care
Martha Auchinleck	Senior Director, Performance, Contract and Allocation	North East LHIN
Nam Bains	Team Lead	Health Analytics Branch, Ministry of Health and Long-Term Care
Pete Crvenkovski	Manager, Quality and Utilization	Erie St. Clair LHIN
Imtiaz Daniel	Director of Research	Ontario Health Quality Council
Sahba Eftekhary	Senior Specialist, Health System Scorecard	Strategic Alignment Branch, Ministry of Health and Long-Term Care
Liane Fernandes	Senior Consultant	LHIN Collaborative
Louise Grenier	Funding and Performance Consultant	Champlain LHIN
Bryn Hamilton	Project Consultant	LHIN Collaborative
Kevin Holder	Senior Consultant Funding and Performance	North West LHIN
Karey Iron	Health Information Officer	Institute for Clinical Evaluative Sciences
Nizar Ladak	Chief Operating Officer	Ontario Health Quality Council
Neil McIntosh	Senior Consultant, Performance and Contract Management	Central West LHIN
James Meloche	Senior Director, Planning, Integration and Community Engagement	Central East LHIN
Paul Pirie	Manager	Strategic Alignment Branch, Ministry of Health and Long-Term Care
Michael Spinks	Director, Knowledge Management	South East LHIN
Judy Switson	Manager	LHIN Liaison Branch, Ministry of Health and Long-Term Care
Rosalind Tarrant	Team Lead Performance and Contracts	Hamilton Niagara Haldimand Brant LHIN
Maria Van Dyk	Team Lead, Planning and Negotiations	LHIN Liaison Branch, Ministry of Health and Long-Term Care
Greg Walsh	Manager	Health Analytics Branch, Ministry of Health and Long-Term Care
Eugene Wen	Manager, Health Indicators	Canadian Institute for Health Information

Sandra Hanmer, CEO, Waterloo Wellington LHIN (CEO Sponsor)  
 Rob Cushman, CEO, Champlain LHIN (CEO Sponsor)

## HSISC MEETINGS

An initial teleconference for the HSISC was held on March 26<sup>th</sup>, 2010. Discussions highlighted the purpose and role of the Steering Committee; membership; the proposed structure to initiate the work; and the anticipated goals and outcomes of this initiative. Reporting relationships, particularly with the Service Accountability Agreement Steering Committees, and the transition of existing SAA Working Groups (including sector participation) into the HSISC Working Group Structure were also discussed.

The HSISC met for the first time on April 22<sup>nd</sup>, 2010. In focusing on system alignment, the committee examined the domains and classifications for indicators that the LHIN's currently use in comparison to the approach utilized by the Ministry of Health and Long-Term Care, Ontario Health Quality Council, Health System Performance Research Network, and the Institute for Health Improvement (Triple Aim). The team will commence the development of a LHIN indicator framework that supports system alignment and best reflects the LHINs' mandate.

The HSISC endorsed the need to leverage current work that has been done with respect to indicators, with a focus on moving towards system linkages to better reflect indicator integration, continuity and flow between partners within the system of care.

## TIMELINES

Meetings for the HSISC have been set and will take place on a monthly basis during the initial phase. Work plans and specific milestone and timelines for the Steering Committee and Working Groups are currently being drafted and will be shared once finalized.

## NEXT STEPS

The next meeting of the HSISC will be held on May 19<sup>th</sup>, 2010.

Further updates on the progress of the HSISC's work will be provided in upcoming communiqués. Communiqués will be circulated broadly using established communication channels through LHINC.

### For further information, please contact:

Mark Brintnell ([mark.brintnell@lhins.on.ca](mailto:mark.brintnell@lhins.on.ca))

Liane Fernandes ([liane.fernandes@lhins.on.ca](mailto:liane.fernandes@lhins.on.ca))

#### ***LHIN Collaborative (LHINC)***

LHINC is a provincial advisory structure. LHINC engages health service providers, their Associations and the LHINs collectively on system-wide health issues related to the LHINs' mandate.