

The North East Local Health Integration Network (NE LHIN) is dedicated to leading a high quality integrated health system for people living in Northeastern Ontario. The NE LHIN plans, funds and works to integrate health services across the region. The NE LHIN is also responsible for the delivery of quality home and community care services for people who call Northeastern Ontario home. As a health system manager, we need ambitious, creative people who are motivated to make a difference in their community, prepared to challenge the status quo and ready to use their diverse skills to strengthen the system of care for Northerners. We're looking for the right people with the right skills to achieve our strategic priorities and vision of providing quality health care when Northerners need it.

We have the following full time/permanent position now available:

**Director, Home and Community Care**

**Location: Sault Ste. Marie**

**Job Posting #183-17**

The North East LHIN is seeking a dynamic individual to support the direction and delivery of care coordination services. Reporting directly to the Vice President, Home and Community Care, this position will plan, direct, and evaluate the delivery of care coordination, LTC placement services, specialty programs and services within the designated area. This position will be responsible for monitoring community needs, service changes, patient satisfaction, and caseload size and service utilization to ensure that programs respond to community needs.

**KEY ACCOUNTABILITIES:**

- Develops, implements, monitors, and evaluates area operational plan, goals and achievements;
- Participates in the development of service delivery performance standards and quality improvement processes, and ensures implementation within designated area of responsibility;
- Develops local processes to monitor quality and identify and manage risks to patient care;
- Supports managers and participates in the resolution of patient complaints and incidents;
- Participates in the development and implementation of fiscal and operational planning;
- Identifies budget requirements and allocates approved funds in accordance with NE LHIN priorities and local needs;
- Establishes partnerships and linkages with area service providers and other stakeholders with the aim of improving the integration and utilization of health care resources along the service continuum;
- Provides ongoing leadership to service providers, managers and staff to ensure the delivery of quality patient care;
- Represents the NE LHIN on multi-disciplinary committees and community agency working groups.

**POSITION REQUIREMENTS:**

- Registered healthcare professional with a degree (or equivalent) in Nursing, Health Sciences or a related field;
- Significant leadership experience in managing patient service programs, using proven principles and theories of direct care/service delivery models in a community setting;
- In-depth understanding of local patient service and area health care needs and services;
- Good knowledge and understanding of health care systems and legislation governing health care activities;
- Excellent planning, organizing, critical thinking, decision making and evaluation skills;
- Working knowledge of budget planning, resource allocation, financial monitoring, and reporting;
- Knowledge of quality improvement principles and processes;
- Excellent communications, interpersonal, and facilitation skills;
- Effective coaching, negotiation and conflict resolution skills;
- Certified Health Executive designation preferred, but not required;
- Must have valid driver's license and access to a vehicle, regular travel will be required between offices;
- Superior oral and written proficiency in English is essential, French considered an asset.

Should you be interested in applying for this exciting career opportunity, please forward your cover letter and resume via email to [nelhinemployment@lhins.on.ca](mailto:nelhinemployment@lhins.on.ca) by 4:30 pm **November 24, 2017**. For more information on the North East LHIN, please visit us at [www.nelhin.on.ca](http://www.nelhin.on.ca).

Individuals with a disability requiring accommodation during the application and/or the interview process should advise the recruitment contact so arrangements can be made.

**Please reference job posting #183-17 when applying.**

The LHIN is an equal opportunity employer and all applicants are welcome. We thank all applicants; however, only those candidates selected for an interview will be contacted.