

January 2018

## Communiqué #2 to NE LHIN Hospital System Partners on the One Person. One Record. One System Initiative

This is the second in a series of communiques to update you on the initiative known as “ONE” -- One Person / One Record / One System collaborative effort by the North East Local Health Integration Network (NE LHIN) and the 24 acute care hospitals across the region to enhance patient care by creating a single hospital information system to digitally share patient records. This technology enables high-quality clinical care.

### Northeast leads development of Provincial Standards

We are breaking new ground across the province with our standards work. Through a collaboration with other provincial hospitals using Meditech, we will be leveraging the Northeast’s work to develop a provincial reference model. The standards are being created based on evidence-based best practices.

During the month of December, meetings were held in Toronto to discuss the development of provincial standards. Among the participants at the meetings were several representatives from the Northeast who have been important contributors to ONE. Here’s what a few of them had to say:



*The implementation of a linked electronic medical record through the NE LHIN will improve a patient's experience as they receive care in various sites in the northeast. The comprehensive patient record which is created by linking all sites will reduce the duplication of investigations helping to save time freeing up scarce resources. Creating standardized evidence-based clinical content will help to reduce unnecessary variations in care improving patient safety by reducing length of stay, morbidity and financial costs.*

- **Dr. Tyler Christie, Chief Medical Information Officer, Health Sciences North**

*This is an important opportunity for physicians. I think this is one of the first times northern physicians will collaborate on such a large project. We have the opportunity to support advancing technology but more importantly, we can mould clinical standardization and effectively adopt well sourced evidence based medicine. Ultimately, we are enhancing patient safety and outcomes across the NE LHIN.*

- **Dr. Sara Kurki, Englehart District Hospital (Small Hospital Representative)**

## Meditech 6.1 Design Work Now Underway

Work is now well underway on the design portion of the project that is being done in preparation to move to the new Meditech 6.1 system. The current focus is on “building the house” that all 24 acute care hospitals will eventually move into.

Work is being led by the three early adopter hospitals who will be the first to migrate to Meditech 6.1 – North Bay Regional Health Centre, Sault Area Hospital and West Parry Sound Health Centre. However, there is also a very broad team supporting the design work. A total of 18 hospitals from across the North East LHIN are participating in the design phase. **At present, there are more than 250 people contributing to this phase of the design work—about 80 of whom are from the region.**

## Work Moves Ahead on Standards Development

Our NE LHIN working groups have been very busy planning for the implementation of Meditech 6.1. One of the aims of the ONE project is to work towards a standard electronic medical record (EMR). The governance structure in place with our working groups and steering committees has helped make our initial efforts successful. NE LHIN participants have been highly engaged and working well together. Significant content is now approved and decisions are made in a number of areas including:

- 118 nursing/allied health assessments.
- 5 physician documentation templates, definition of required floor procedures.
- 1,350 Lab procedures and over 1300 aliases for 640 test names.
- 1,989 Diagnostic Imaging (DI) procedures.
- Standardization of 8 HIM dictionaries and 8 approved decision documents related to HIM processes.
- GL account structure

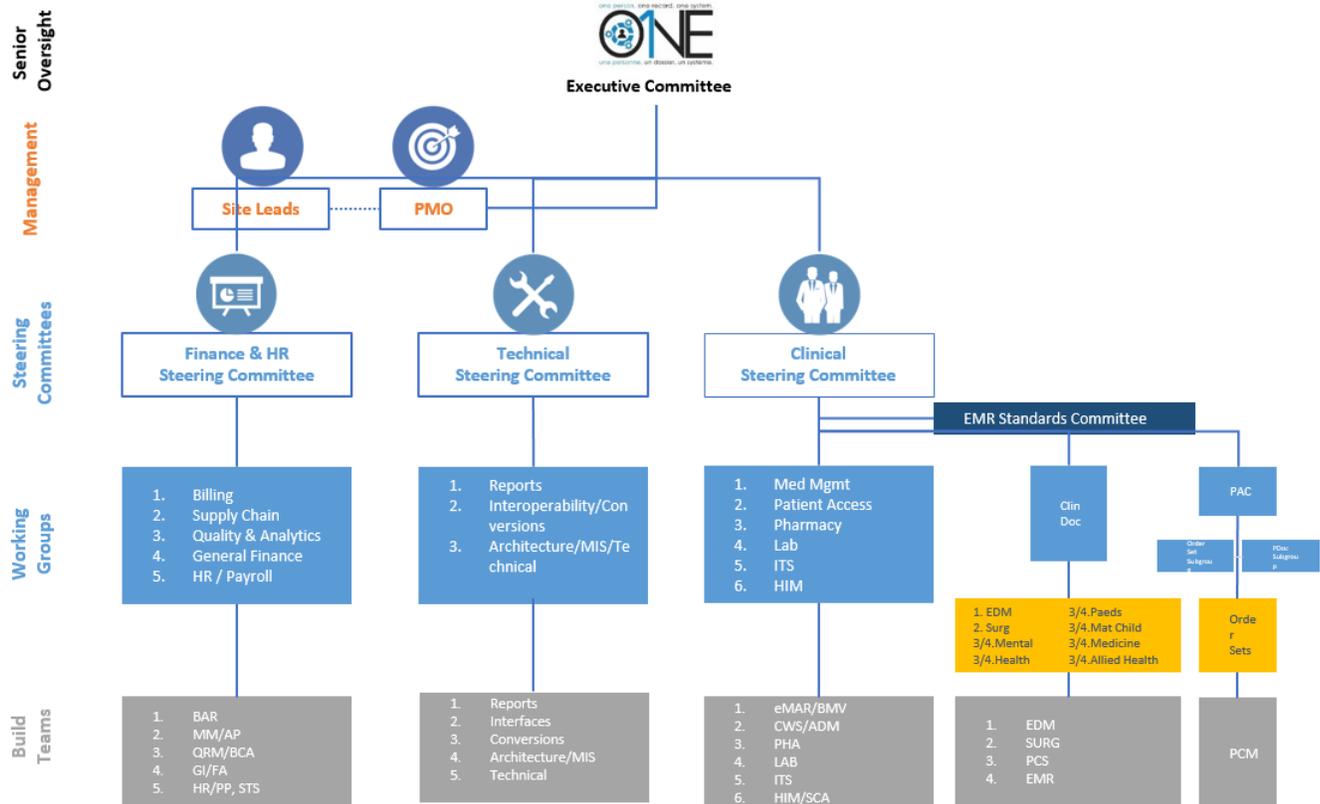
The clinical standards that have been developed will be vetted with physicians who are working in the region. They will also be sent up for review and feedback at the provincial level. The goal of harmonizing standards across the region will help to ensure that consistent and quality care is delivered to patients everywhere in the North East LHIN, especially when they transfer between or within hospitals.

## ONE Builds a Regional Implementation Team

The ONE project is building a Regional Implementation Team and re-starting the Steering Committees and the Working groups. Representatives from 18 hospitals will be involved in the Regional Implementation Team and/or the Steering Committees/Working Groups. Staff who are members of the Regional Implementation Team are being seconded to work on the project. The three project leads who have been seconded are Anne Litkovich (West Parry Sound Health Centre), Ed Mrowiec (Sault Area Hospital), and—on an interim basis—Sara Tonks (North Bay Regional Health Centre).

There will be a formal project kick off the week of January 22nd. A team from MEDITECH, Healthtech (READY consultants) and ONE project leadership will visit each of the three Wave 1 hospitals to kick off the project. In addition, the ONE Regional Implementation Team will be meeting as a group for the first time on January 24th in Sudbury.

## Implementation Governance Structure



Note: the working groups have been consolidated in this illustration; each build team corresponds directly with a working group (e.g., Billing working group corresponds with BAR, Supply Chain working group with MM/AP, Quality & Analytics working group with QRM/BCA, etc.)

## Congratulations to Chad Carter!

Sault Area Hospital (SAH) Enterprise Architect Chad Carter has been recognized as a “Healthy Change Champion” by the North East LHIN. Chad has been an important contributor to the ONE initiative, working tirelessly to help meet deadlines and keeping a positive attitude that helps to inspire others. And with a role that touches on all major aspects of the hospital environment, Chad is also a key part of the IT team at SAH. To read more about Chad’s story, [please click here](#).

For information on the One Person. One Record. One System Initiative, please visit [www.nelhin.on.ca/one](http://www.nelhin.on.ca/one)

