

MINUTES OF PROCEEDINGS

**NORTH EAST LOCAL HEALTH INTEGRATION NETWORK
North East LHIN Patient and Family Advisory Committee (PFAC)**

Monday, July 8, 2019

Teleconference

4:00 p.m. – 6:00 p.m.

Participants:

- Alan Elliott, Laird
- Brenda Lediett, Blind River
- Debbie Malo, Cochrane
- Jo-Anne McCool-Maki, Sudbury
- Su Koppisch, Parry Sound
- Theresa Tasse, North Bay
- Ronald Gervais, Sturgeon Falls
- Sylvie Fontaine, Hearst

Regrets:

- Alexandra Sirois, Sudbury
- Jennifer Vachon, Timmins
- Joe CheeChoo, Moose Factory
- Marie Murphy-Foran, Elliot Lake
- Minnie Jeffries, Moose Factory
- Vanessa Morris, Youth Advisor, Chelmsford
- Rebecca Geauvreau, North Bay
- Robert Porter, Sagamok Anishnawbek First Nation
- Rina Clark, Sault Ste. Marie

NE LHIN

- Jeremy Stevenson, CEO
- Cynthia Stables, Senior Director, Community Engagement, Communications and Patient Experience
- Katerine Moyer, Communications Coordinator

AGENDA ITEM	DISCUSSION	ACTION	RESPONSIBLE
Welcome and Roll Call	Alan and Cynthia welcomed members to the meeting and roll call was held.		
Update on Provincial Healthcare Landscape and System Transformation <ul style="list-style-type: none"> - Jeremy Stevenson - Cynthia Stables 	Jeremy and Cynthia provided an update on health system transformation underway. Comments and questions following the presentation included: <ul style="list-style-type: none"> - It was noted that the patient voice needs to be part of health system transformation underway. - Members expressed a concern that the North will get lost and that it's important for the NE LHIN to continue to advocate for the Northern voice at the provincial level. - The NE LHIN's mandate has not changed and the LHIN will continue to coordinate and deliver home and community care services and long-term care placement and engage with diverse stakeholders, plan for an integrated system, fund and hold providers accountable and track their performance. - As health system transformation continues to take shape, it's great to hear the PFAC's ongoing passion and 	Members who have additional comments or questions are encouraged to send them to Cynthia.	PFAC

	enthusiasm to continue to work together and be involved in initiatives that are helping to build a stronger system of care for Northerners.		
Review and Approval i) Agenda ii) Minutes	<p>Members reviewed and approved the agenda and previous meeting minutes.</p> <p>Moved by Theresa Tasse Seconded by Jo-Anne McCool-Maki</p> <p><i>That the agenda be approved as circulated.</i></p> <p>Moved by Debbie Malo Seconded by Brenda Lediett</p> <p><i>That the meeting minutes of March 5, 2019 be approved as circulated.</i></p>		
Group Discussion	<p>Roundtable discussion was held and members provided their thoughts on the following questions:</p> <p>1. Is the 2019-2020 PFAC work plan and priority areas still relevant? What are the deliverables we want to change/achieve in the next 6, 9 and 12 months? Comments from members included:</p> <ul style="list-style-type: none"> - Members agreed that the areas of focus and work plan are still relevant and implementation of the work plan should continue. - PFAC priorities are aligned with the goals of Ontario Health and hopefully the LHIN PFACs will remain enacted moving forward. - It was noted that full implementation of Ontario Health Teams will take many years. - There is a need to ensure Northern Ontario is just as prominent within health system transformation work as the rest of the province. - It's important to continue sharing patient stories about what is working well, not working well and identify solutions to improve the patient experience within health system transformation. - It was mentioned that the board of directors for Ontario Health would benefit from patient stories from across the province. - It was noted that the NE LHIN developed a patient story process and that it should be shared with developing OHTs over time. - It's important to ensure that outcomes are reported from the patient stories told. <p>2. Knowing what we know about the provincial landscape, how does the NE LHIN PFAC see themselves in system transformation? Comments from members included:</p>	Gather patient stories that are in alignment with the provincial priorities.	Cynthia and PFAC members

	<ul style="list-style-type: none"> - Members agreed that it's important for PFAC to stay up to date on health system transformation and remain involved in LHIN work. - It's important to ensure that the patient voice continues to be part of the decision-making process. - Need to stay focused on ensuring the Northern patient voice is part of provincial tables and planning. 		
Closing Remarks and Evaluation	<p>The next PFAC meeting will be held at the end of September.</p> <p>Meeting adjourned at 5:30 p.m.</p>	<p>Send a meeting doodle poll for next PFAC meeting</p>	<p>Katerine</p>