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MEMORANDUM

TO: Quality Improvement Plan Organizations

FROM: Jeremy Stevenson, CEO, NE LHIN and Dr. Paul Preston, Chair Regional Quality Table

DATE: November 14, 2018

RE: North East Regional Quality Table

On behalf of the North East LHIN's Regional Quality Table (RQT), we are pleased to provide you with this update on our Table's recently developed Integrated Regional Quality Plan and request your support as you begin to prepare your 2019-20 Quality Improvement Plan.

Established in 2016, the North East Regional Quality Table is a collaboration between Health Quality Ontario and the NE LHIN with representatives from LHIN-funded sectors and input from front-line providers, patients and caregivers. Chaired by Dr. Paul Preston, the Regional Quality Table's goal is to improve the overall health status of Northerners through aligning and spreading initiatives. Through cross sectoral collaboration and consultation, the RQT has recently developed its first Integrated Regional Quality Plan, which identifies 'Transitions from Hospital to Home' as a key priority. Recognizing that smooth transitions require clear communication and strong engagement of multiple stakeholders, the committee is actioning a work plan to strengthen effective transitions in collaboration with organizations in various sectors across our region.

With health service providers focussing their quality improvement efforts in a shared direction, a greater cumulative impact can be realized for patients. To achieve this, the LHIN Senior Leadership Team and Quality Committee of the NE LHIN Board have endorsed a motion from the RQT for the upcoming fiscal year, for all health service providers who submit Quality Improvement Plans to focus on improving "Effective Transitions". Given your commitment to quality improvement in your organization, we would like to ask for your support to make improving patient transitions a priority.

QIP Indicator Selection

When preparing your 2019-20 QIP, we request all organizations identify an area for improvement related to improving transitions in care. Organizations are then encouraged to collaborate with new and existing local partners to develop change ideas and select indicators to measure improvement. Examples of evidence-based change ideas related to transitions can be found [here](#).

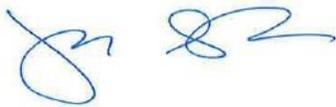
Supports & Resources

To support QIP development for 2019-20, later this fall a toolkit will be provided with additional supports and resources to assist you, including more information about aligned QIP measures, best practice change ideas and process measures to support local improvement.

In Closing

Effective transitions are a priority we can collectively influence to improve the quality and safety of care delivery for northerners. I would like to thank you for your on-going contributions to improving quality care in northeastern Ontario and your support to strengthen transitions for patients in your community. Should you have any questions about this message or about the work of the RQT generally, I encourage you to contact Jennifer Osesky, System Quality Lead with the NE LHIN. Jenn can be reached at 705-949-9042 or via email at jenn.osesky@lhins.on.ca.

Sincerely,



Jeremy Stevenson
CEO, North East LHIN



Dr. Paul Preston
Chair, Regional Quality Table